

ID 12345678 New

I'm looking for a TV

🕒 00:12 🕒 00:12

#0012345 31/05/2022 Private

I'm looking for a TV
9:34AM

Hello, I am Mary 🌟
I will help you to find the product.
Do you have an idea of the features expected?
9:34AM

I'd like a large screen with OLED technology, I heard the contrats is incredible 🍌
9:34AM

Copilot
You personal assistant. [Learn more](#)

Hey, need help?

Can OLED TVs be home-delivered?

All OLED models are delivered, installed and tested in the customer's home.

Insert

End

Transfer

Visitor

History

Notes

Copilot

Writing assistance

- Expand the response
- Shorten the response
- Change tone
- Improve writing

Suggested response

Automatic answer generation based on the question asked. One-click insertion of the suggested answer in the composition zone, with or without modification before sending.

Indeed you have two weeks to return your products from the moment you received it

Quality of the response

Provide feedback on the quality of AI-generated responses

Dedicated panel

Ask your questions to the AI on the edge of the conversation with the visitor

Tone variation

Among 5 options

- Professional
- Straightforward
- Confident
- Friendly
- Persuasive

Smart summary

It is displayed in the advisor's language after five messages have been exchanged.